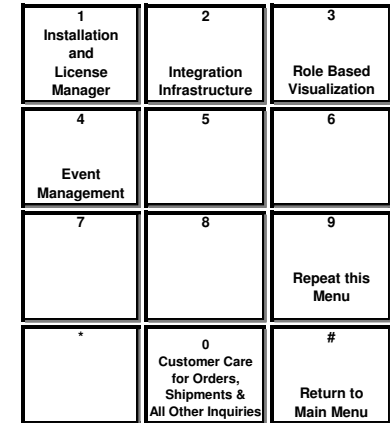
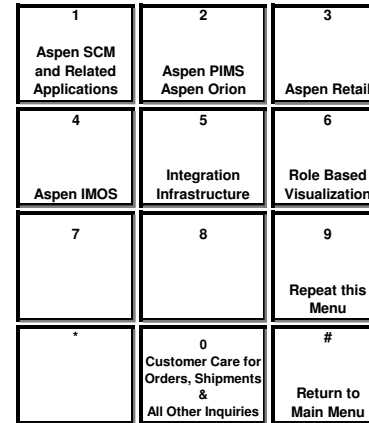
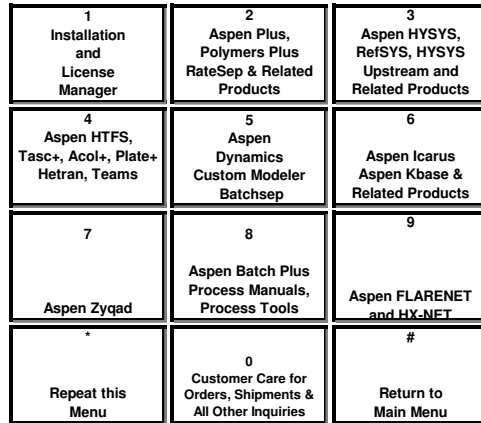
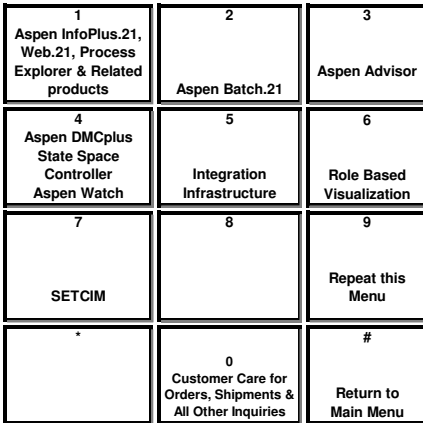
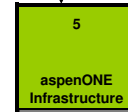
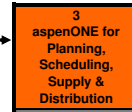
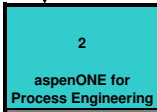
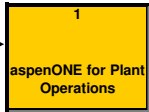
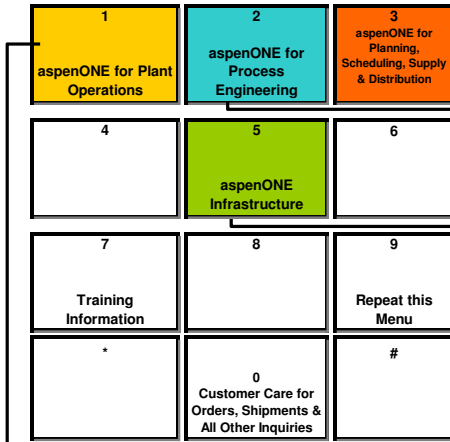


AspenTech Asia-Pacific Telephone Support Center - Quick Phone Guide

Main Menu Commands



Phone Tips:

In-country Technical Support phone numbers are available from the Support Site.

You don't have to wait for the recorded message. If you know the number sequence, enter them as soon as the system answers. For example you can immediately

- Press '11' for Aspen InfoPlus.21 support
- Press '22' for Aspen Plus support
- Press '23' for Aspen HYSYS support
- Press '32' for Aspen PIMS support
- Press '51' for Installation & License Manager support

- Press '0' for the Customer Care team to receive assistance for non-technical issues such as Orders, Shipments, Invoices and Website Access