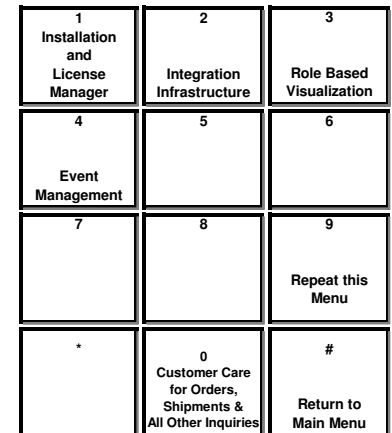
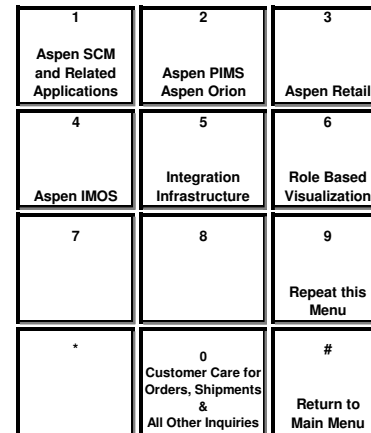
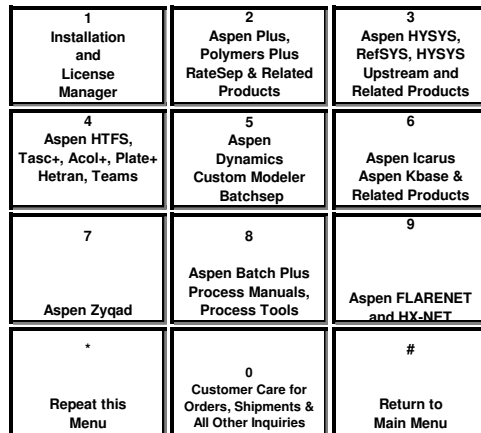
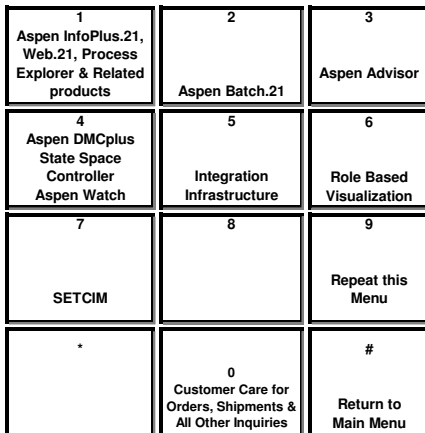
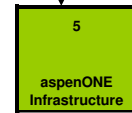
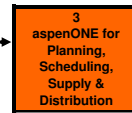
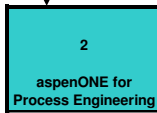
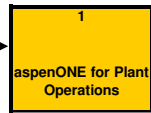
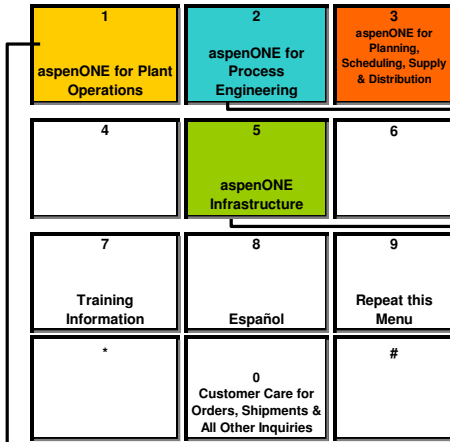


AspenTech North American Telephone Support Center - Quick Phone Guide

Main Menu Commands



Phone Tips:

- One North American toll free number for all products: 1 (888) 996-7100 or toll at: 1 (781) 221 5500.

- You don't have to wait for the recorded message. If you know the number sequence, enter them as soon as the system answers. For example you can immediately
- Press '11' for Aspen InfoPlus.21 support
- Press '22' for Aspen Plus support
- Press '23' for Aspen HYSYS support
- Press '32' for Aspen PIMS support
- Press '41' for Installation & License Manager support

- Press "0" for the Customer Care team to receive assistance for non-technical issues such as Orders, Shipments, Invoices and Website Access